

# Field replay

## THE NUMBERS THAT SHAPED **FIELD NATION IN 2025**

In 2025, thousands of independent technicians and field service

leaders connected to complete some of the most impactful IT projects across the U.S. and Canada. We've compiled the top factors that played a part in these projects and shaped the Field Nation marketplace experience. See what's driving results in this review!

# Marketplace connections



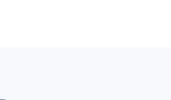
Over 18,000 technicians completed work through the Field Nation marketplace.



Over 550 buyers approved their first work order.

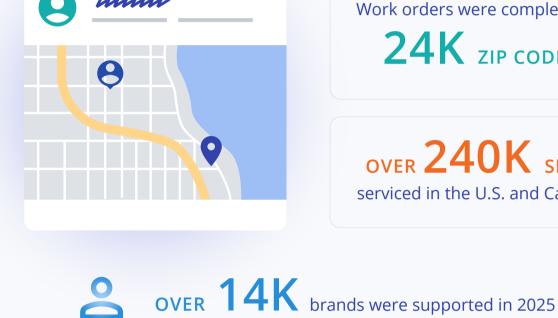
Over 4,000 technicians

completed their first work order in the first year.



Where and when you need it most

Coverage mmmm



24K ZIP CODES OVER 240K SITES

Work orders were completed in

Networking

serviced in the U.S. and Canada

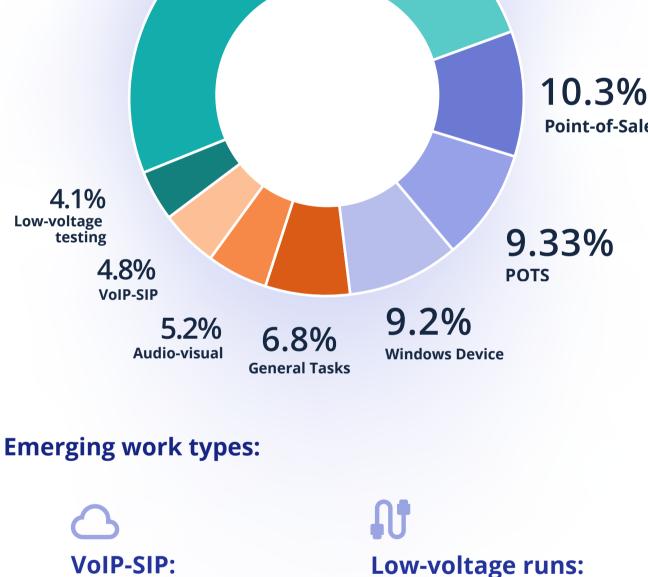


On the rise in 2025

### Over 1.2 million work orders were completed on the Field Nation marketplace in 2025

Most popular service types: 19.5%

#### 31% Other



# (+17% YoY)

# New in 2025

**Trends to watch** 

Windows Device Work

120,431 work orders

55,202 work orders

In 2025, we introduced the Provider Success Score to highlight outstanding work\*, and it's already making waves.

Excellent 95 Providers with an "excellent" score are routed 2.8× more



Weekly routes for

top-rated techs are up

45,745 work orders

**Updating** 

184% since launch work orders on average \*Outcome based on buyer's work order metrics including backouts, cancellations, and buyer satisfaction.

## technicians to connect, share insights, and support one another.

**The Field Nation Community** 

The Field Nation Provider Community is a new, dedicated space for





active members sharing questions, answers, and





Source:

Field Nation platform data